

How We Protect Your Information

1st United Bank understands that protecting the personal privacy rights of all customers is essential for our banking relationships to exist and prosper. It is our policy to safeguard our customers' information in a confidential manner. We have committed ourselves to providing the highest level of security and privacy for our internet customers as well as visitors to our Web site.

Collection of Information

Certain personal information about visitors to this website is being collected by 1st United Bank located in Faribault, Minnesota. Personal information is collected from you at the time an application for a loan or deposit account is submitted, at the time transactions are conducted through the online banking service, and at the time information is provided by you via E-mail. "Cookies" are not used to collect and track information about you.

Information is collected for the purpose of processing your application, transaction, or request for information. The information will be used for the purposes of meeting your banking needs and requests, and providing services to you in the future. We do not sell or share customer information with any nonaffiliated third parties, except certain third party service providers. These entities will be required to execute a confidentiality agreement with us which requires adherence to our privacy policy and practices.

If you do not want your personal information collected, you may refrain from supplying the information, whether through E-mail or our online banking service.

Limiting Employee Access to Information

Ensuring your financial privacy is of vital importance to 1st United Bank and its employees. Employee access to confidential customer financial information is limited to those with a business reason for knowing such information. Employees are trained to understand the importance of customer financial privacy and to properly handle confidential information. Disciplinary measures will include verbal warning, written warnings, probation or termination to enforce compliance by employees.

Maintenance of Accurate Information

1st United Bank endeavors to maintain the most accurate and current customer records possible. If you find that your account information is not correct, current, or complete, please call or write to us at the telephone number or address on your account statement and appropriate corrections will be made in a timely manner.

Information you submit via our online banking service is protected by encryption technology, which scrambles account information to reduce the possibility of access by unauthorized individuals. To further protect your online banking service, the use of an ID and password are required.

If you have questions about your personal information or would like to inform us about the potential misuse of your personal information, you may do so by calling us at (507) 334-2201 or by using our secure contact form. Since some E-mail transmissions may be subject to interception, if your correspondence contains sensitive information (for example, your account number or social security number) you may want to send a letter to 430 4th Street N.W., Faribault, MN 55021.

We recognize the importance of protecting children's identities and privacy online. Our website is not directed at children, and we do not knowingly collect or maintain personal information from children.